

Install and Activate the App (IOS Only - Android works without an App)

Summary

Describes how to download, install, and activate the TransactionDesk app on a mobile device.

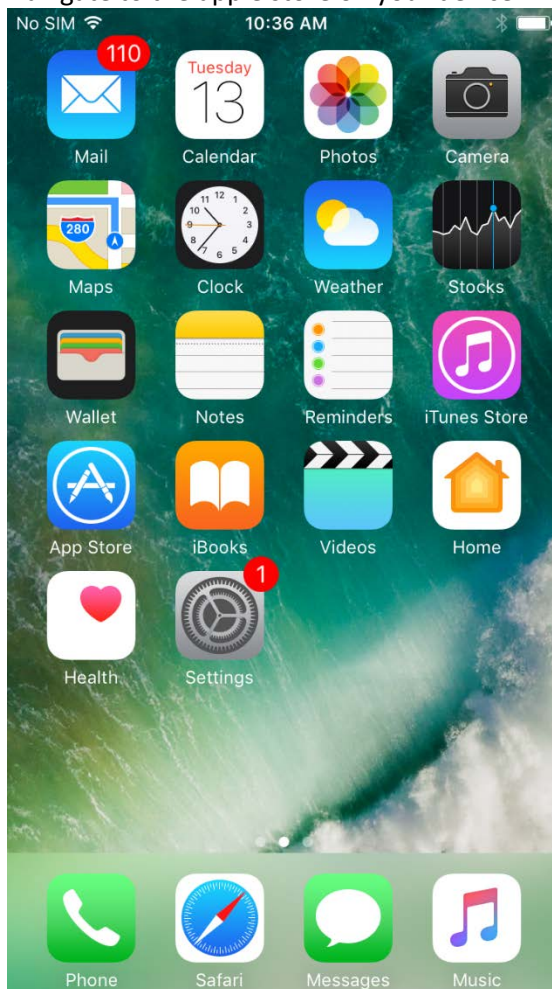
Before You Begin

Required: Apple mobile device with Wi-Fi connection or data plan

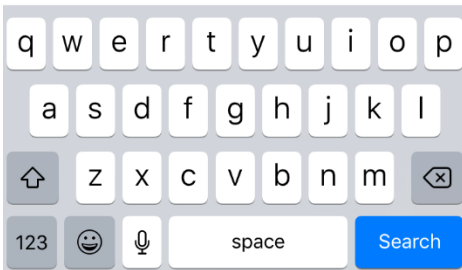
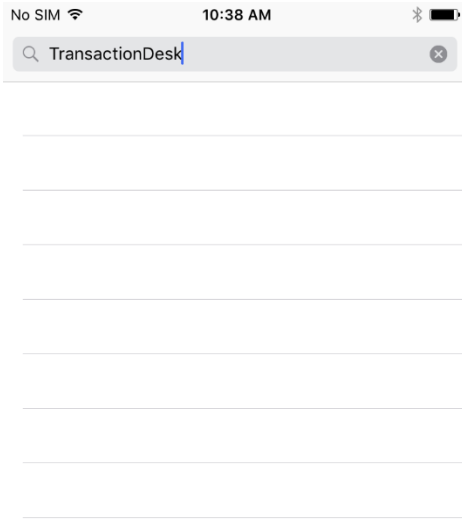
Steps

Install the App

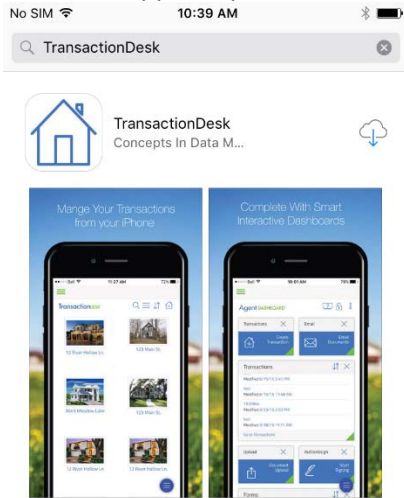
1. Navigate to the apple store on your device.



2. Use the search field to type TransactionDesk, and then tap search.

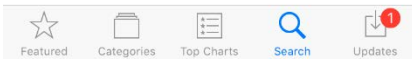
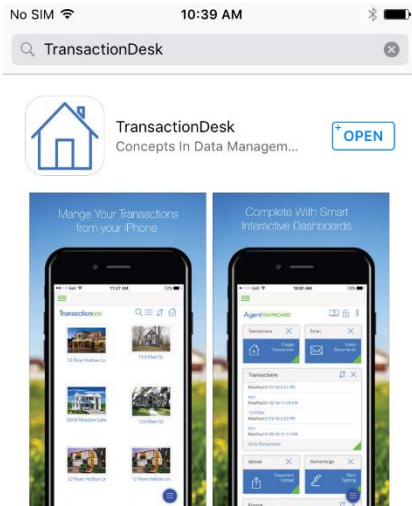


The list of apps is updated to include the TransactionDesk app.




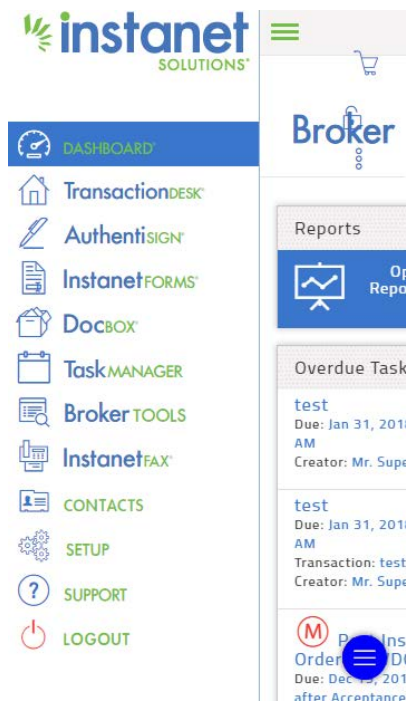
3. Tap download.
The app is downloaded to your mobile device.

The tap is installed on your mobile device.
The app is added to the list of apps on your mobile device.



Activate the App

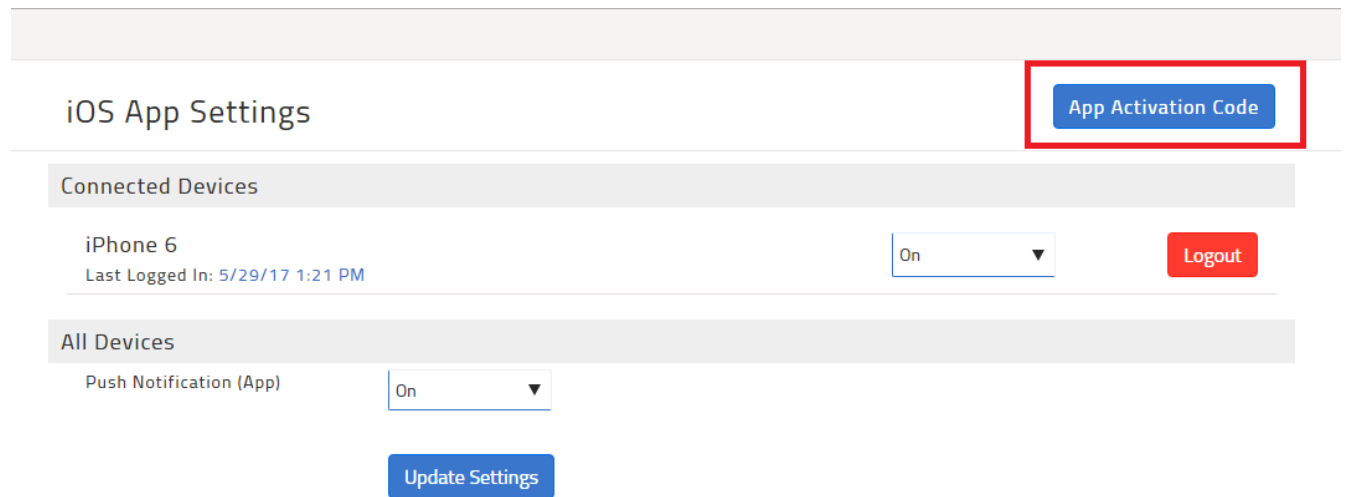
1. Log in to TransactionDesk via your desktop computer or mobile device's mobile browser.
2. On the dashboard, tap the hamburger menu  in the top left corner. The TransactionDesk navigation menu expands.



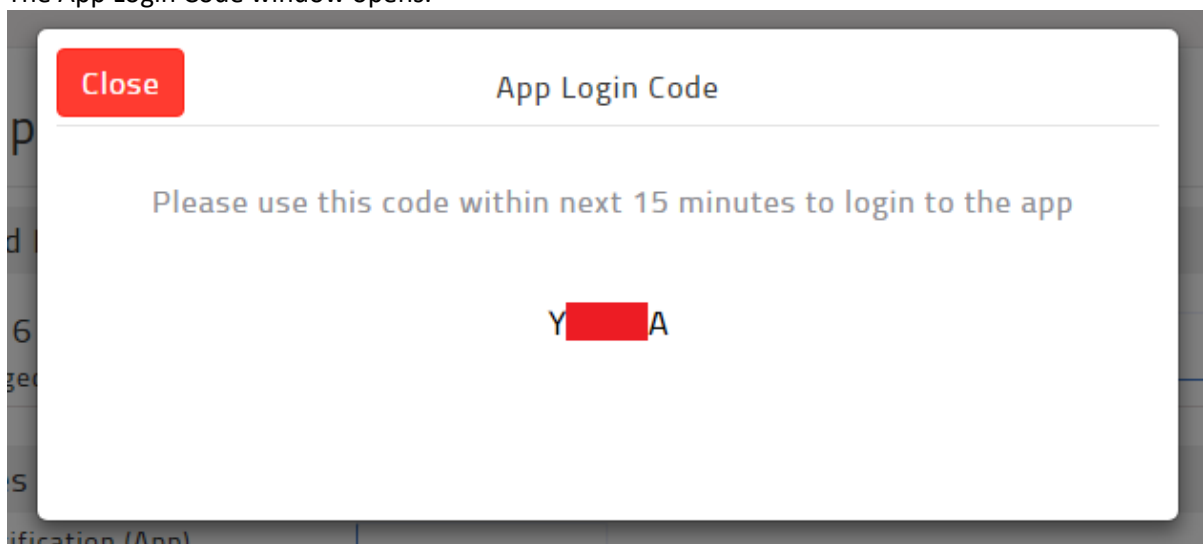
3. Tap **SETUP**.
The Setup Options page opens.

- Preferences
- Program Settings
- Linked Devices
- Notifications
- Clauses
- Type Management
- Default Dashboards
- Checklist Manager
- Transaction Templates
- Sharing
- Integrations
- Service Providers
- Agreements
- Support

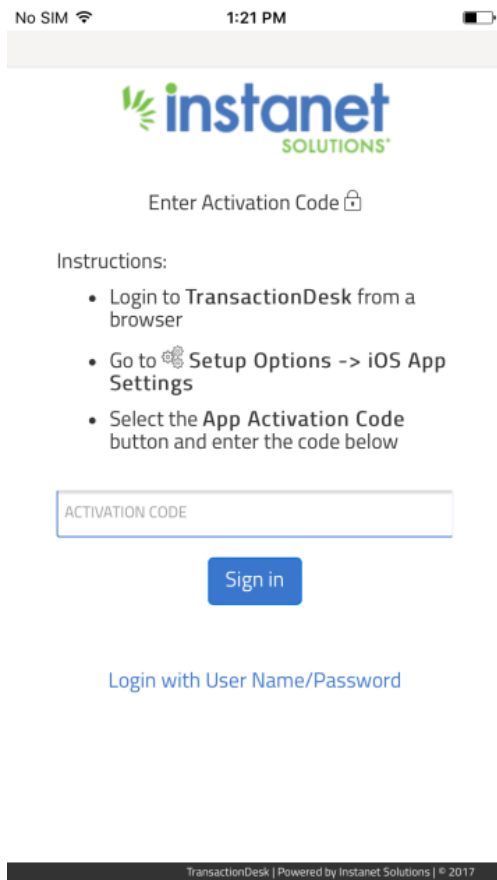
4. Tap Linked Devices
The Linked Devices Settings page opens.



5. Tap **App Activation Code**.
The App Login Code window opens.



6. Record the alphanumeric code in the App Login Code window.
Note: This code is only valid for 15 minutes. If you are unable to complete steps 7 - 9 within the next 15 minutes, repeat steps 1 – 6 to receive a new code.
7. On your mobile device, open the TransactionDesk app.
8. On the log in page, type the alphanumeric code in the **ACTIVATION CODE** field.



9. Tap **Sign in**.
The TransactionDesk App is activated.